

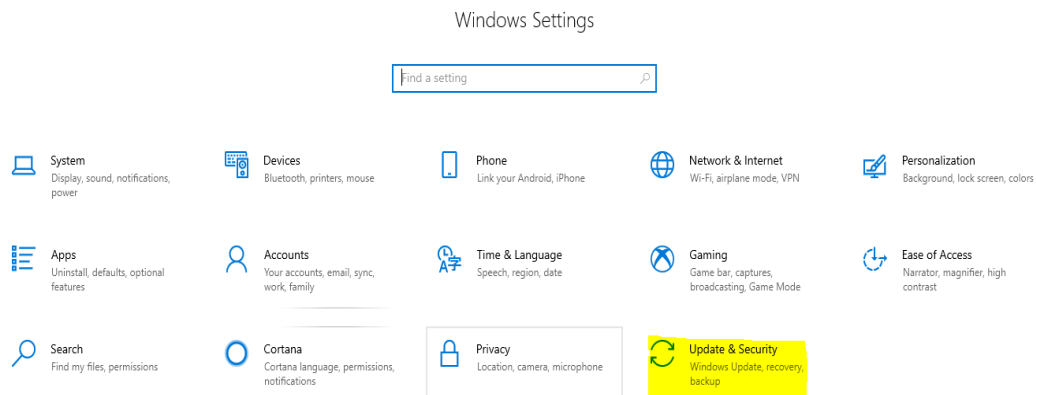
How to Uninstall a Windows Update

1.



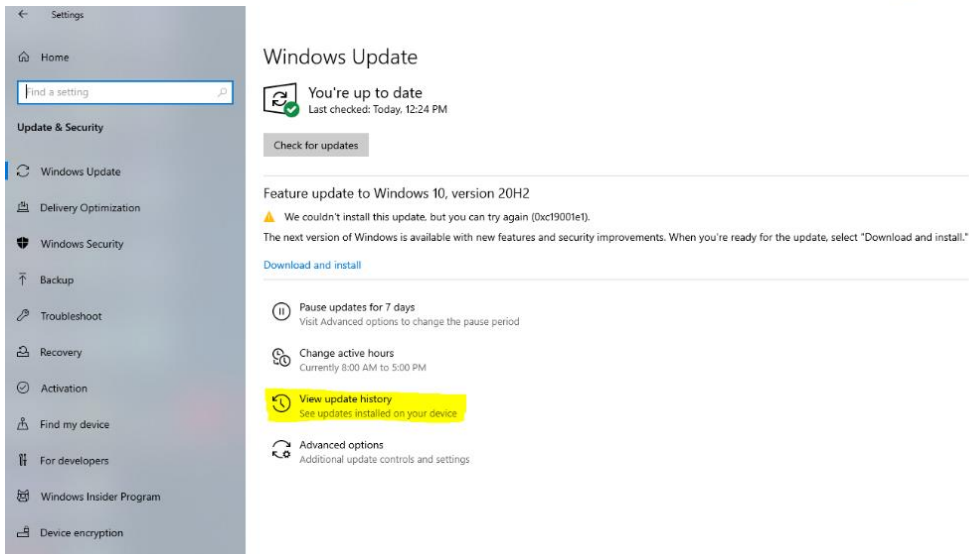
- Click in the search bar located in the bottom Task Bar
- Type "Settings"
- Double click on the Settings App icon to open

2.



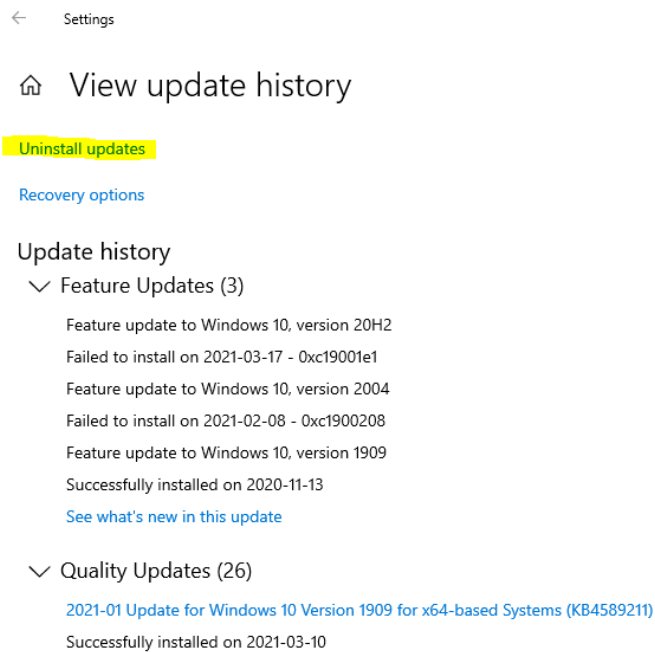
- Select "Update & Security"

3.



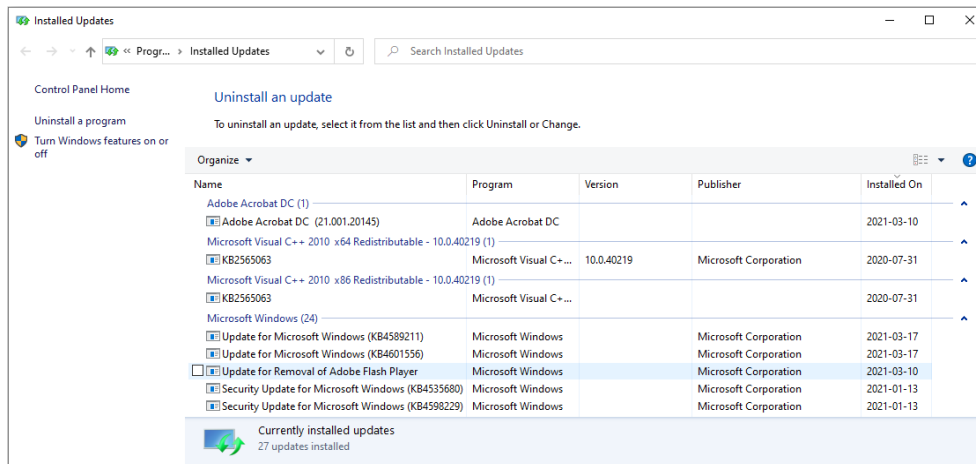
? Select "View Update History"

4.



?
? Select "Uninstall Updates"

5.



? You MUST uninstall:

- i. KB5000808
- ii. KB5000809
- iii. KB5000802
- iv. KB5000803
- v. KB5000812
- vi. KB5000822
- vii. KB5000848

**** IF YOU DO NOT UNINSTALL ALL OF THESE, YOU WILL HAVE THE SAME ISSUES****

How to Uninstall:

- Hover over desired program name you wish to uninstall with cursor
- Right Click
- Select "Uninstall"

6. Follow the directions provided on the screen

- ?** If prompted to restart Windows, do so.

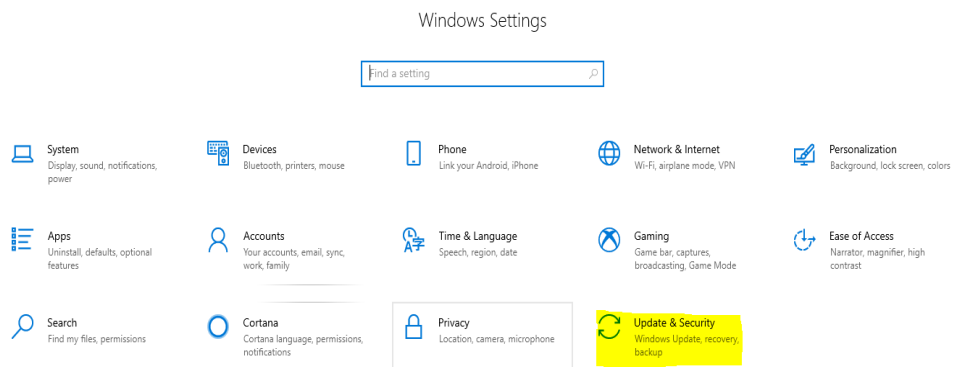
**** YOU MUST PAUSE ALL UPDATES FOR NOW OR IT WILL REAPPLY ITSELF WITH AUTO UPDATES****

How to Pause Updates

1.

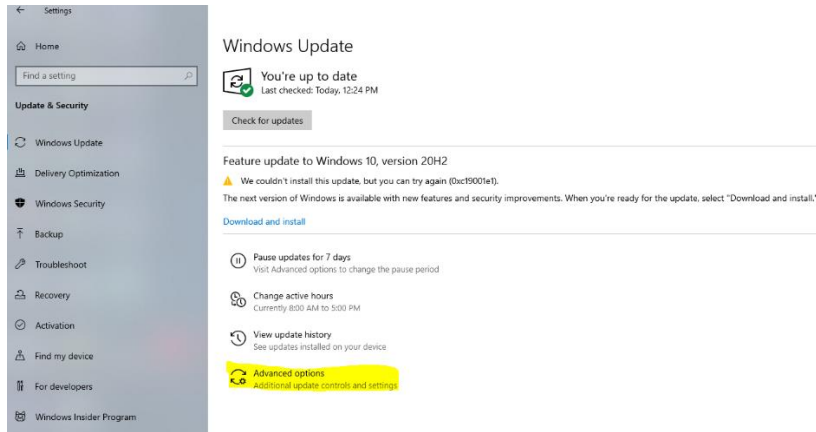


- Click in the search bar located in the bottom Task Bar
- Type “Settings”
- Double click on the Settings App icon to open



2. Select “Update & Security”

2.



? Select "Advanced Options"

3.

Advanced options

Update options

Receive updates for other Microsoft products when you update Windows

Off

Download updates over metered connections (extra charges may apply)

Off

Restart this device as soon as possible when a restart is required to install an update. Windows will display a notice before the restart, and the device must be on and plugged in.

Off

Update notifications

Show a notification when your PC requires a restart to finish updating

Off

Pause updates

Temporarily pause updates from being installed on this device for up to 35 days. When you reach the pause limit, your device will need to get new updates before you can pause again.

Pause until

Select date

[Delivery Optimization](#)

[Privacy settings](#)

? Select drop down and select date to which you would like to delay updates

? RECCOMENDED: Select date April 1, 2021 or later

Contact the Joesoftware team at Support@Joesoftware.com if you have any other questions.